



# Stay Warm Stay Safe **this winter** in Greenwich

**Worried you won't be able to keep warm this winter? Maybe you know someone who you think might find it hard to cope when the weather gets cold?**

This winter Greenwich Council is providing extra services and personal support for any of our residents who may be at risk during the cold weather. Cold homes can cause health conditions to get worse, for example in people with heart problems or breathing (respiratory) problems. Icy conditions outside can make falls more likely especially amongst people who may be frail or unsteady when walking.

Using extra funding provided by the Department of Health, the Council will be working with GPs, the voluntary sector, social workers and the companies who provide social care to identify anyone who may be vulnerable during the cold weather and make sure they get help if they need it.

This help could include a visit from a care worker to make sure the person is keeping warm at home and to organise help if cold weather means they cannot get out to the shops, or to attend an appointment at the hospital or GP, for example. They can also help put people in touch with the Council's Handyperson Service, or to the Council's Welfare Rights Service who can make sure that people receive all of the benefits that they are entitled to.



### **The Council's increased Winter Handyperson Service will include:**

- ✓ **Checking and setting central heating programmers**
- ✓ **Bleeding and balancing radiators**
- ✓ **Installing a thermostatic radiator valve in main room**
- ✓ **Installing draught proofing**
- ✓ **Installing a hot water tank jacket**
- ✓ **Checking the level of insulation in the loft**
- ✓ **A free handyperson fleecy blanket and room thermometer**
- ✓ **A benefit check by the Council's Welfare Rights Service**
- ✓ **Other small jobs around the home to help you stay warm and safe**

**Anyone who would like to access these services, or refer someone whom they think might be at risk, should contact:**

#### **Greenwich Council's Handyperson Service:**

Tel: 020 8921 2614 or email:  
[handyperson@greenwich.gov.uk](mailto:handyperson@greenwich.gov.uk)

#### **Greenwich Council's Social Care Information Officers:**

Tel: 020 8921 2304

#### **For further information, please contact:**

[Christine.moran@greenwich.gov.uk](mailto:Christine.moran@greenwich.gov.uk)