

ALERTS

TRADING STANDARDS

27/04/2020

Royal Borough of Greenwich Trading Standards Department has been made aware that Residents in the borough have received letters from their utility providers to confirm cancellation of services. The residents have not themselves cancelled the services, but it appears someone else has. The residents have then been contacted by other utility providers who then attempt to install new equipment at their addresses with an account under someone else's names.

If you have not switched utility providers be aware of receiving letters about leaving your current utility provider, especially if they are addressed to some unknown person. **Do not** ignore the letters and contact your current utility provider to check what has happened.



- **NEVER** give out personal information

Scammers want your name, date of birth & current or previous address to commit identity theft. With it they can:

- Open bank accounts
- Obtain credit cards/loans & benefits
- Order goods / mobile phone contracts
- Take over existing accounts
- Obtain a passport & driving license

WHERE TO REPORT

Protect others by reporting incidents like this.

If you, or anyone you know, have been affected by this fraud or any other scam, report it to Action Fraud by calling 0300 123 2040 or visiting www.actionfraud.police.uk

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